

Standards Committee



Date & time	Place	Contact	Interim Chief Executive
Friday 17 April 2009 at 10am	Committee Room B County Hall, Kingston upon Thames Surrey, KT1 2DN	Cheryl Hardman Room 122, County Hall Tel 020 8541 9075 Email: cherylh@surreycc.gov.uk	Michael Frater

If you would like a copy of this agenda or the attached papers in another format, eg large print or braille, or another language please either call 020 8541 9122, write to Democratic Services, Room 122, County Hall, Penrhyn Road, Kingston upon Thames, Surrey KT1 2DN, Minicom 020 8541 8914, fax 020 8541 9009, or email cherylh@surreycc.gov.uk.

This meeting will be held in public. If you would like to attend and you have any special requirements, please contact Cheryl Hardman on 020 8541 9075.

Members

*Mr SFI Rutter (Chairman), +Mrs Angela Fraser DL (Banstead East) (Vice-Chairman), +Mr Victor Agarwal (Stanwell and Stanwell Moor), *Mr Nicolas Davies LVO JP DL, *Mr Simon Edge, *Ms Karen Heenan, +Mr Geoff Marlow (The Byfleets), +Mr Chris Slyfield (Godalming North), +Mrs Jean Smith (Epsom and Ewell North), +Mrs Christine Stevens (Haslemere)

+ = Elected Member

* = Independent Representative

NOTES:

1. Members are requested to let the Democratic Services Officer have the wording of any motions and amendments not later than one hour before the start of the meeting.
2. Substitutions must be notified to the Democratic Services Officer by the absent Member or group representative at least half an hour in advance of the meeting.

PART ONE - IN PUBLIC**REPORT COLOUR****1 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS** **Agenda Item**

To receive any apologies for absence and notices of substitutions

2 MINUTES OF THE LAST MEETING: 13 March 2009 **White**

To confirm the Minutes of the meeting of the Standards Committee held on 3 November 2008, which are attached.

3 DECLARATIONS OF INTERESTS **Agenda Item**

To receive any declarations of personal and/or prejudicial interests from Members in respect of any item to be considered at the meeting.

(Notes: Declarations of interest should be made on a form available from the Democratic Services Officer before the meeting.

Members are reminded that in accordance with the Constitution any Member declaring a prejudicial interest is required to withdraw from the meeting unless he/she has obtained a dispensation from the Standards Committee.)

4 QUESTIONS AND PETITIONS **Agenda Item**

To receive any questions or petitions.

Notes:

1. The deadline for Member's questions is 12.00pm four working days before the meeting.
2. The deadline for public questions is seven days before the meeting.
3. The deadline for petitions was 14 days before the meeting, and no petitions have been received.

5 COMPLAINTS HANDLING PERFORMANCE – YEAR END 2008/09 **Green**

To note this performance report for the year end 2008/09 and ensure that the Councils' complaints procedures are effective.

Nigel Bartlett-Twivey (Customer Relations Manager, Customers and Communities Directorate) will be in attendance.

- 6 FAMILIES DIRECTORATE STATUTORY COMPLAINTS ANNUAL REPORT 2007/08** **White**
- To note the contents of the Families Directorate Statutory Complaints Annual Report.
- Belinda Newth (Customer Relations Service Manager, Children, Schools and Families Directorate) will be in attendance.
- 7 MAKING EXPERIENCES COUNT** **Green**
- To note the changes to the statutory complaints procedure for Adults Social Care as a result of Making Experiences Count.
- Belinda Newth (Customer Relations Service Manager, Children, Schools and Families Directorate) will be in attendance.
- 8 REPORT UNDER THE LOCAL GOVERNMENT & HOUSING ACT 1989, SECTION 5A - COMPLAINT BY “MRS BROWNING”** **White**
- To receive the report of the finding of maladministration by the Local Government Ombudsman and to endorse the compensation already paid.
- Ann Charlton (Monitoring Officer) will be in attendance.
- 9 REPORT UNDER THE LOCAL GOVERNMENT & HOUSING ACT 1989, SECTION 5A - COMPLAINT BY “MR EDWARDS”** **Green**
- To receive the report of the finding of maladministration by the Local Government Ombudsman and to endorse the compensation already paid.
- Ann Charlton (Monitoring Officer) will be in attendance.
- 10 SUB-COMMITTEE A RECOMMENDATIONS** **White**
- To receive a report and recommendations following an investigation into allegations against five members of a Local Committee by Sub-Committee A at its meeting on 5 March 2009.
- Ann Charlton (Monitoring Officer) will be in attendance.
- 11 INDUCTION FOR NEW COUNCILLORS AND RAISING AWARENESS OF THE ETHICAL STANDARDS REGIME** **Green**
- This report sets out the proposals to ensure that newly elected councillors are aware of their responsibilities to register interests and the conduct expected of them. The Committee is invited to consider the proposals and to decide if the arrangements are sufficient and to what extent members of the Committee wish to become involved in the induction and training process.
- Ann Charlton (Monitoring Officer) will be in attendance.

12 DATES OF FUTURE MEETINGS

The date of the next scheduled meeting is 3 July 2009 at 10am.

The dates of future scheduled meetings are:

Friday 2 October 2009

Monday 30 November 2009

MICHAEL FRATER
Interim Chief Executive

Published: 7 April 2009

MOBILE TECHNOLOGY – ACCEPTABLE USE

Use of mobile technology (mobiles, BlackBerries, etc.) in meetings can:

- Interfere with the PA and Induction Loop systems
- Distract other people
- Interrupt presentations and debates
- Mean that you miss a key part of the discussion

Please switch off your mobile phone/BlackBerry for the duration of the meeting. If you wish to keep your mobile or BlackBerry switched on during the meeting for genuine personal reasons, ensure that you receive permission from the Chairman prior to the start of the meeting and set the device to silent mode.

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